



# Senior Resource Guide



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## **JEFFERSON PARISH SERVICES:**

### **FOOD PROVISIONS:**

**Elderly Nutrition Program** – formerly known as Meals on Wheels – must be an income-eligible senior citizen without a vehicle. One mid-day meal each weekday, delivered to the home. Meals are also served to eligible seniors at participating senior centers.

Jefferson Council on Aging  
6620 Riverside Drive, Suite 216  
Metairie, LA 70003  
(504) 888-5880



Emergency (boxed dry goods) assistance through JEFFCAP  
(504) 736-6900

### **Second Harvest Food Bank – Senior Commodity Box – Commodity Supplemental Food Program (CSFP)**

You may qualify for a free box of nutritious shelf-stable groceries each month. Eligible seniors must be Louisiana residents aged 60+ and meet income guidelines set by the USDA.

Call (504) 729-2842 or email [CSFP@no-hunger.org](mailto:CSFP@no-hunger.org)

## **FOOD PROVISIONS: (continued)**

**Catholic Charities Food for Senior Program** – monthly nutritional food boxed to eligible seniors who are 60 years of age or older. Call (800) 522-3333 or visit [www.ccano.org/food-for-seniors](http://www.ccano.org/food-for-seniors) for distribution sites and schedules.

### **Gretna United Methodist Church**

1309 Whitney Ave, Gretna, LA 70056

Call (504) 366-5041 for the food bank schedule.

### **Kenner Food Bank**

317 Oxley Street, Kenner, LA 70062

Kenner residents, Call (504) 468-7220 for more information.

### **Second Harvest Food Bank**

700 Edwards Ave, Elmwood, LA 70123

(504) 734-1322 or website [www.no-hunger.org](http://www.no-hunger.org)



### **HOMEOWNER REHABILITATION PROGRAM:**

A yearly application is required. Once the program reaches capacity, you will need to wait until next year. Funds help existing homeowners repair, rehab, or reconstruct owner-occupied homes. A list of approved contractors is provided with approval.

Jefferson Parish Community Development  
1221 Elmwood Park Blvd., Suite 605, Jefferson, LA 70123  
Phone: (504) 736-6262

### **CODE VIOLATION EMERGENCY REPAIRS:**

Must meet specific requirements to qualify for assistance with minor property repairs. Help is available, even if you have not yet been cited for a violation.

Jefferson Parish Community Development  
1221 Elmwood Park Blvd., Suite 605, Jefferson, LA 70123  
Phone: (504) 736-6262

For JP Code of Ordinances, go to [www.jeffparish.gov](http://www.jeffparish.gov)

### **HOUSE REPAIRS:**

**Repair on Wheels**, a year-round program – for windows, doors, locks, minor plumbing or electrical repairs, plus aging in place/accessibility projects such as ADA ramps, grab bars, and handrail installation. Be advised that there may be a waitlist.

Contact Volunteers of America, Southeast Louisiana  
at (985) 837-2120.

## TRANSPORTATION:

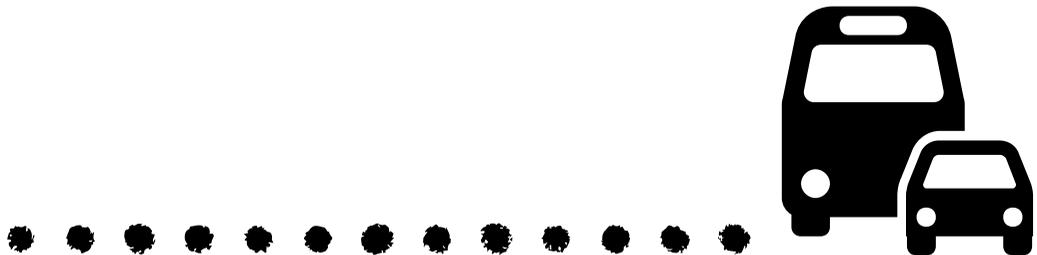
### **MIT S (Mobility Impaired Transit System)**

For residents with disabilities who are unable to use traditional fixed-route transit bus service. MIT S provides a response-on-demand service. Must confirm eligibility with a healthcare professional by calling (504) 758-9135.

MIT S also provides “lift-equipped” transit to JP Senior Centers; Monday - Friday, 8 a.m. - 4 p.m.

Reservations are required by calling (504) 889-7156.

Reservations can be made up to 7 days in advance, but must be made at least 24 hours in advance. Cost is \$3 each way, CASH only. English and Spanish online at [www.jptransit.org](http://www.jptransit.org).



A rideshare service for wheelchair-bound residents has transportation services available for a mileage fee and can assist in getting people in their wheelchairs and out the door to their appointments or social functions. Call (504) 800-8005 or <https://www.welifrideshare.com> for reservations.

## EMERGENCY MEDICAL SUPPLIES

### PORTABLE OXYGEN TANKS:

Entergy Louisiana provides (if available) portable oxygen tanks during power emergencies on a case-by-case basis.

Jefferson Parish opens portable oxygen distribution sites pre- and post-storm at shelters. If housebound during a storm, call the Emergency Operations Center (EOC) if you have any immediate tank refill needs, (504) 349-5360.

Visit [www.jeffparish.gov/storms](http://www.jeffparish.gov/storms) for additional storm-related information.

### MEDICAL ASSISTANCE:

**JeffCare Community Health Center** for primary care, vaccinations, immunizations, and annual wellness checks. Welcomes private insurance, Medicaid, Medicare, or sliding scale fee based on financial need.

**EB** 3616 S. I-10 Service Road W., Ste. 100  
Metairie, LA 70001  
(504) 838-5257  
Monday - Friday 7 a.m. - 5 p.m.

**WB** 5001 Westbank Expressway, Ste. 100  
Marrero, LA 70072  
(504) 349-8833  
Monday - Friday 7 a.m. - 5 p.m.



**INCLUSIVCare** is part of the Jefferson Community Health Care Center, offering primary care for all, including elder care. Low-cost/affordable healthcare and prescriptions at four locations. Free prescription delivery and free transportation to clinics for appointments.

Avondale:  
3932 US Rte 90  
Westwego, LA 70094  
(504) 436-2223

Kenner:  
2552 Williams Blvd.  
Kenner, LA 70062  
(504) 463-3002

Lafitte:  
5140 Church Street  
Lafitte, LA 70067  
(504) 689-3300

Marrero:  
7001 Lapalco Blvd.  
Marrero, LA 70072  
(504) 341-4006

**AmeriHealth Caritas** provides access to quality healthcare to people covered by publicly funded programs. These programs include Medicaid and provide health services as well as home member transportation, home remediation, mental health, respite care, and many other services.

Contact Volunteers of America at (985) 612-1067 or email [pdaggs@volasela.org](mailto:pdaggs@volasela.org).

**East Jefferson General Hospital Geriatric Behavioral Health Unit**  
4200 Houma Blvd, Metairie, LA 70006 (504) 503-5890  
A specialized unit for patients aged 65 years & older with psychiatric conditions, particularly those at risk, prioritizing safety for effective treatment.

## **JEFFERSON COUNCIL ON AGING (JCOA): Ages 60+**

6620 Riverside Drive  
Suite 216  
Metairie, LA 70003  
(504) 888-5880



### **Utility Assistance**

JCOA “Power to Care” program, sponsored by Entergy to help low-income seniors 60+ and handicapped 18+ with emergency electrical expenses.

Low-Income Home Energy Assistance Program (LIHEAP) utility help for low-income renters and homeowners, call (504) 736-6900.

### **Legal Assistance**

“Pro bono” free legal services are available to assist elders with legal issues. Check with your local senior center for general information and guidance.

### **Prescription Assistance**

Offers eligible seniors assistance for prescription medications.

### **Home-delivered meals**

For homebound residents without vehicles or served meals at their senior center. No charge for the meal program.

## **JCOA Resources (504) 888-5880**

### **Adult Respite Care**

For 24/7 caregivers tending to seniors 60+, JCOA will come to your home and stay with your loved one while you take a break; call (504) 207-4692; caregivers must be 24/7 and not working an additional job; assistance 2x/month for 4 hours each.

There is a waitlist.

### **Supplies**

For incontinence, nutritional supplements like Ensure, Boost, etc.

### **Medical Alert**

Provides Emergency Response Assistance to seniors 60+ with a discounted fee.

**Phone calls** to check on people living alone.

### **Basic home cleaning**

for seniors living alone or with another senior.

### **Personal hygiene care**

for seniors living alone and unable to do for themselves, subcontracted by a licensed agency.

### **Gatherings for seniors**

to socialize, including Wellness Programs at the senior centers.

### **The senior employment service**

provides training and employment for low-income seniors. Community Service Employment program provides adults 55+ on-the-job training at a variety of nonprofit community services or public organizations.

## JEFFERSON PARISH SENIOR CENTER LOCATIONS:

Bridge City Senior Center  
1601 Bridge City Avenue  
Bridge City, LA 70094  
(504) 436-2059

Lafitte Senior Center  
4927 Treasure Drive  
Lafitte, LA 70094  
(504) 689-4403

Estelle Senior Center  
5012 Ehret Road  
Marrero, LA 70072  
(504) 341-4444

Marrero/Harvey Senior Center  
4420 7th Street  
Marrero, LA 70072  
(504) 340-8336

Gretna Senior & Wellness Center  
476 Franklin Avenue  
Gretna, LA 70053  
(504) 301-3743

Metairie Senior Center  
265 N. Causeway Blvd.  
Metairie, LA 70001  
(504) 835-0210

Harahan Senior Center  
100 Elodie Street  
Harahan, LA 70123  
(504) 416-8079

Westwego Senior Center  
701 Fourth Street  
Westwego, LA 70094  
(504) 341-2957

Jefferson Senior Center  
"The Pink House"  
4518 Jefferson Hwy  
Jefferson, LA 70121  
(504) 734-0817

Kenner City Senior Center  
641 Compromise Street  
Kenner, LA 70062  
(504) 468-7513

Grand Isle Senior Center was damaged in Hurricane Ida.  
At the Grand Isle Multiplex (3101 Hwy 1), seniors can get a hot lunch  
Monday - Friday, and meal delivery is available to the housebound.  
Paratransit services to doctor appointments are also available.  
Call (985) 309-0132 for details.

## **SENIOR PROGRAMS IN JEFFERSON PARISH**

### **GOLDEN AGE CLUBS:**

The Golden Age Senior program (through JP Recreation) provides social interaction with activities, events, and outings designed for active participants ages 50+ with weekly meetings, lunches, casino trips, shopping, bingo, bunco, senior games, Mardi Gras balls, and more. Membership fee is \$19 per year, plus additional costs for extra social events. For information or to sign up, please call:

### **EASTBANK GOLDEN AGE CLUBS: (504) 736-6999**

#### **Monday:**

Little Farms Golden Age Club at Jefferson Golden Age Center  
1:00 p.m. - 3:00 p.m.

#### **Tuesday:**

Delta Golden Age Club at Delta Playground 1:00 p.m. - 3:00 p.m.  
Miley Golden Age Club at Miley Playground 1:00 p.m. - 3:00 p.m.

#### **Wednesday:**

Metairie Golden Age Club at Pontiff Golden Age Center  
5:00 p.m. - 8:00 p.m.

#### **Thursday:**

Jefferson Golden Age Club at Jefferson Golden Age Center  
1:00 p.m. - 3:00 p.m.  
Girard Golden Age Club at Girard Playground 1:00 p.m. - 3:00 p.m.

#### **Friday:**

Cleary Golden Age Club at Pontiff Golden Age Center  
1:00 p.m. - 3:00 p.m.

## **WESTBANK GOLDEN AGE CLUBS: (504) 349-5000**

### **Monday:**

Harvey Golden Age Club at Belle Terre Playground

9:00 a.m. - 2:00 p.m.

Theta Golden Age Club at Terrytown Golden Age Center

9:00 a.m. - 2:00 p.m.

### **Tuesday:**

Belle Terre Golden Age Club at Estelle Senior Center

8:30 a.m. - 1:00 p.m.

Nicholson Golden Age Club at Estelle Senior Center

6:00 p.m. - 9:00 p.m.

### **Wednesday:**

Bridge City Golden Age Club at Belle Terre Playground

10:00 a.m. - 1:00 p.m.

Oakdale Golden Age Club at Oakdale Playground

10:00 a.m. - 1:00 p.m.

### **Thursday:**

Terrytown Golden Age Club at Terrytown Golden Age Center

11:00 a.m. - 3:00 p.m.

Waggaman Golden Age Club at Bridge City Senior Center

5:00 p.m. - 8:00 p.m.

## **WESTBANK SENIOR GUILDS:**

Social activities include line dancing, field trips, group exercise, learning new skills, and meeting new people.

Woodmere/Harvey: 4026 Post Drive, (504) 349-5136

Marrero: 1861 Ames Blvd., (504) 349-5950

Harvey: 1501 Estalote St., (504) 227-1221

## **JEFFERSON PARISH LIBRARY:**

### **YOUR LIBRARY DELIVERED (BOOKS BY MAIL)**

Jefferson Parish Library offers free delivery of library materials to residents who cannot physically visit a library for any reason. Choose from print books, audiobooks, magazines, DVDs, and more. Visit a library branch or call (504) 849-8816 to register. Items will be mailed in a prepaid, reusable bag. Participants will not need to pay any postage.

### **LOBBY STOPS: WE BRING THE LIBRARY TO YOU!**

Library staff will bring library materials and resources directly to a residential or community facility's common area. These stops allow people to browse materials, check out and return items, and receive assistance with library services.

### **DIGITAL DEMONSTRATIONS**

New technology can be stressful to learn. The library has many free digital resources that require the use of technology. Librarians will give demonstrations on how to use digital apps to access our books and resources. Librarians can also provide one-on-one assistance when staffing allows.



## **JEFFERSON PARISH LIBRARY:**

### **SPEAKING ENGAGEMENTS**

Library staff will visit senior groups to provide a general introduction to everything the Jefferson Parish Library offers, including materials available to borrow, digital content, events, and more. We'll talk about programs such as Check Out Louisiana and our Library of Things collection, as well as conduct library card signups. Call (504) 838-1100.

### **BOOK CLUB IDEAS**

Let us know what book your book club is reading, and we will visit with fun and engaging activities to enhance the experience. We can also curate booklists, facilitate book clubs, and do Booktalks to present high-interest, award-winning, and/or thematic books to guide readers' choices and inspire their next read. Call (504) 838-1100.



## JEFFERSON PARISH LIBRARY:

The Jefferson Parish Library system consists of 17 locations that stretch from the Lakeshore Branch on the edge of Lake Pontchartrain to the Grand Isle Branch just steps away from the Gulf of Mexico. The library system consists of two large regional libraries and seven branches on each side of the Mississippi River. The East Bank Regional Library (4747 West Napoleon Avenue, Metairie) serves as library headquarters. For more information, contact the library at (504) 838-1100 or [jplibrary.net](http://jplibrary.net).

### EASTBANK LIBRARY BRANCH LOCATIONS:

**East Bank Regional | 4747 W. Napoleon Avenue, Metairie**  
**Mon-Thurs 9 am-9 pm, Fri-Sat 9 am-5 pm, Sun 12 am-5 pm**

Audio-Visual: (504) 849-8814

Children's: (504) 849-8813

Circulation: (504) 838-1190

Reference: (504) 838-1111

Special Collections: (504) 849-8806

Teen Center: (504) 849-8833



**Harahan | 219 Soniat Avenue, Harahan**  
**Mon-Thu 9 am-9 pm, Fri-Sat 9 am-5 pm**  
(504) 736-8745

## **EASTBANK LIBRARY BRANCH LOCATIONS:**

**Lakeshore Library | 1000 W. Esplanade Avenue, Metairie**

**Mon-Thu 9 am-9 pm, Fri-Sat 9 am-5 pm**

**(504) 838-4375**

**North Kenner | 630 W. Esplanade Avenue, Kenner**

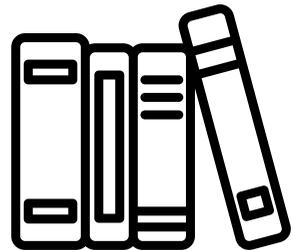
**Mon-Thu 9 am-9 pm, Fri-Sat 9 am-5 pm**

**(504) 736-8730**

**Old Metairie | 2350 Metairie Road, Metairie**

**Mon-Thu 9 am-9 pm, Fri-Sat 9 am-5 pm**

**(504) 838-4353**



**River Ridge | 8825 Jefferson Highway, River Ridge**

**Mon-Thu 9-9, Fri-Sat 9-5**

**(504) 736-6455**

**Rosedale | 4036 Jefferson Highway, Jefferson**

**Mon-Tues 12-8 pm, Wed-Thurs 10 am-6 pm,**

**Fri-Sat 9 am-5 pm**

**(504) 838-4350**

**Wagner | 6646 Riverside Drive, Metairie**

**Mon-Tues 12-8, Wed-Thurs 10-6, Fri-Sat 9-5**

**(504) 838-1193**

## **WESTBANK LIBRARY BRANCH LOCATIONS:**

**West Bank Regional | 2751 Manhattan Boulevard, Harvey**

**M-Th 9 am-9 pm, Fri-Sat 9 am-5 pm, Sun 12-5 pm**

Children's: (504) 364-3664

Circulation: (504) 364-2660

Louisiana History & Local Genealogy: (504) 364-3727

Reference: (504) 364-3720

Teen Center: (504) 364-3974

**Avondale | 558 Avondale Garden Road, Avondale**

**Mon-Tue 12-8 pm, Wed-Thurs 10 am-6 pm,**

**Fri-Sat 9 am-5 pm**

(504) 381-5922

**Belle Terre | 5550 Belle Terre Road, Marrero**

**Mon-Thu 9 am-9 pm, Fri-Sat 9 am-5 pm**

(504) 349-5910

**Grand Isle | 143 Ludwig Lane, Grand Isle**

**Tue-Sat 9 am-5 pm**

(985) 787-3450



## **WESTBANK LIBRARY BRANCH LOCATIONS:**

**Gretna | 102 Willow Drive, Gretna**

**Mon-Tues 12-8 pm, Wed-Thurs 10 am-6 pm,**

**Fri-Sat 9 am-5 pm**

**(504) 364-2716**

**Lafitte | 4917 City Park Drive, Suite B, Lafitte**

**Mon-Tues 12-8 pm, Wed-Thurs 10 am-6 pm,**

**Fri-Sat 9 am-5 pm**

**(504) 689-5097**

**Live Oak | 125 Acadia Drive, Waggaman**

**Mon-Tues 12-8, Wed-Thurs 10 am-6 pm, Fri-Sat 9 am-5 pm**

**(504) 736-8475**

**Terrytown | 680 Heritage Avenue, Terrytown**

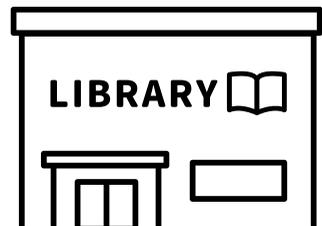
**Mon-Tues 12-8, Wed-Thurs 10 am-6 pm, Fri-Sat 9 am-5 pm**

**(504) 364-2717**

**Westwego | 635 Fourth Street, Westwego**

**Mon-Thu 9 am-9 pm, Fri-Sat 9 am-5 pm**

**(504) 349-5912**



## **GARBAGE COLLECTION ‘SIDE DOOR’ SERVICE:**

Side door service at no cost – for residents with physical disability. A confirmation letter from your healthcare provider will be required. The contractor will bring a garbage can from your home to the curb and back.

JP Environmental Department – (504) 731-4612

## **WATER DEPARTMENT FOR LEAKS & BILLING ISSUES:**

Limited in-person appointments are available twice a week at two locations:

- Every Wednesday - General Government Building (200 Derbigny Drive, Gretna, LA 70053)
- Every Friday - Joseph S. Yenni Building (1221 Elmwood Park Boulevard, Jefferson, LA 70123)

*Many customers find it easier to access services online or by calling (504) 736-6060. While call volume varies depending on the day & time, a call-back feature is available.*

### **After-Hours Water Emergencies:**

Eastbank: Call (504) 838-4363      Westbank: Call (504) 349-5081

### **3 WAYS TO PAY YOUR WATER BILL:**

1. Electronic pay – Paystar through the [www.jeffparish.gov](http://www.jeffparish.gov) website  
(credit card fees apply when using a credit or debit card)

2. Drop box locations –

Dropbox payments must be made at least 24 hours before the due date. Boxes are checked once daily. If an account is already past due, pay online or call (504) 736-6060 for a customer specialist.

3. Mail: Jefferson Parish Utility Services  
P.O. Box 10007  
Jefferson, LA 70181-0007

## **HOMELESSNESS / MENTAL ASSISTANCE:**

**Jefferson Parish Human Services Authority (JPHSA) (504) 822-6722**  
**Mobile Crisis line (504) 832-5123**

Provides 24/7 support to all residents of Jefferson Parish. This trained team responds to a crisis by phone, in the home, or in the community—wherever help is needed. Licensed professionals and psychiatric services are available.

**Housing Counseling, Foreclosure Counseling, and Reverse Mortgage Counseling for the Elderly** - Provides counseling on money management, rental and purchase procedures, and more to qualified, low and moderate-income residents.

JeffCAP at (504) 736-6900

**Unity of Greater New Orleans (504) 821-4496**

Provides eviction assistance and housing to reduce homelessness.

**United Way (housing assistance)**

Call 211 for free help with local housing resources, including rental assistance, shelters, and financial aid for housing.

**Catholic Charities (504) 407-6285**

Provides shelter and case management for individuals with mental & physical health needs and families experiencing homelessness.

## **LEGAL SERVICES:**

**Southeast Louisiana Legal Services (844) 244-7871**

Free legal services for low-income people throughout SE Louisiana.

## **VETERANS ASSISTANCE:**

In partnership with Jefferson Community Action Programs and Jefferson Workforce Commission, veterans may find assistance with housing, transportation, utilities, mental health services, job placement, child care, financial assistance, moving costs, and suicide prevention. Help is available for ALL veterans, regardless of age.

Jefferson Parish (Eastbank) LA Department of Veterans Affairs  
1221 Elmwood Park Blvd., Suite 337  
Jefferson, LA 70123  
(504) 731-4580 or (504) 731-4581

Hope Center (Non-profit)  
401 Whitney Ave., Ste. 603  
Gretna, LA 70056  
(504) 363-4034



## **SOCIAL SECURITY OFFICE LOCATIONS:**

Website: [www.ssa.gov](http://www.ssa.gov) (800) 772-1213

TTY: (800) 325-0778

Hours: Monday - Friday, 9:00 a.m. - 4:00 p.m.

Eastbank: 1616 Joe Yenni Blvd., Kenner, LA 70065

Fax: 1-833-902-2568

Westbank: 115 Terry Pkwy., Terrytown, LA 70056

Fax: 1-833-902-2567

## **LOUISIANA HANDICAP PARKING PERMIT**

If you are a Louisiana resident living with a temporary or permanent disability, you can apply in person, at an OMV location, for a Louisiana handicap parking permit for a small fee. Eligibility through your doctor's office to verify your disability with a Physician's Certification of Mobility Impairment form.

online link to form:

<https://public.powerdms.com/LADPSC/documents/358531>

### **OFFICES OF MOTOR VEHICLE LOCATIONS:**

Oakwood Shopping Center OMV

197 Westbank Expwy., Ste. 1240, Harvey, LA 70053

(504) 361-6222      Fax: (504) 361-6003

Kenner OMV

421 Williams Blvd., Kenner, LA 70062

(504) 463-5783      Fax: (504) 463-5786

Westwego OMV

1100 4th Street, Westwego, LA 70094

(504) 349-8776      Fax: (504) 349-8777



## **AARP – AMERICAN ASSOCIATION OF RETIRED PERSONS**

AARP is the nation's largest nonprofit, nonpartisan organization dedicated to empowering Americans 50+ on life as you age about health, security, financial stability, and personal fulfillment. Contact AARP at (888) 687-2277.

## **ADULT PROTECTIVE SERVICES / ELDER ABUSE**

For adults ages 18-59, call 24/7 HOTLINE at (800) 898-4910.

For adults ages 60+, call (833) 577-6532

Louisiana law protects adults 60+ from acts or omissions resulting in physical or emotional abuse and neglect inflicted by caregivers, and from self-neglect by an individual. The law also protects seniors from acts of financial exploitation and extortion.

Elderly Protective Services (60+ years of age)

Toll-Free (833) 577-6532 between 8:00 a.m. to 4:30 p.m.

For TTY assistance, call Louisiana Relay (800) 846-5277 or 711.

Spanish-speaking call (800) 737-1813.

After Hours Hotline, call (844) 945-2377.

## **AGING & DISABILITY RESOURCE CENTER (ADRC)**

ADRC serves seniors, adults with disabilities, caregivers, and health care providers. For more information on Medicare, Medicaid, or insurance, call (504) 207-4690, or caregivers out of state call (800) 635-1437.

## **ALZHEIMERS ASSOCIATION**

The Alzheimer's Association Louisiana Chapter serves all parishes across the state, helping those facing Alzheimer's disease and other dementias by providing support groups and educational resources.

24/7 Help Hotline: (800) 272-3900 or (504) 613-6506.

## **ARC of GREATER NEW ORLEANS**

Services for children AND adults with intellectual disabilities.

[www.arcgno.org](http://www.arcgno.org) or contact:

Eastbank:

925 Labarre Road

Metairie, LA 70001

(504) 837-5105 (24 hours)

Westbank:

333 Sala Avenue

Westwego, LA 70094

(504) 341-4414

## **LIGHTHOUSE LOUISIANA**

Services to help individuals of all ages who are blind, visually impaired, and who have other disabilities, such as deafness or speech impairments. Call (504) 899-4501

Services include:

- Low Vision Clinic – staffed by Occupational Therapists for low vision.
- New Vision Program – hands-on assistance to develop basic adaptive techniques necessary to function independently with vision loss.
- Next Step Program – helps participants achieve advanced independence by orientation and mobility skills, community integration skills, etc.
- Deaf Services Department provides high-quality communication access, services, advocacy, and equipment to people who are Deaf, Hard of Hearing, Deaf/Blind, and people with hearing loss or speech impairment; lends adaptive equipment, including amplified telephones.
- Hearing Aids – offers Louisiana Commission for the Deaf's free hearing aid program for low-income residents 50+. Call (800) 256-1523.
- Transportation Services – Door-to-door service for doctor's appointments, for a small fee.  
Monday – Friday. Call (504) 899-4501 ext. 245.

**‘PACE’ PROGRAM**  
**(INCLUSIVCARE PROGRAM FOR SENIORS)**

“PACE” provides eligible participants primary care, recreation, socialization, skilled care, behavioral services, transportation services, prescriptions and over-the-counter medications, family/caregiver support, personal care, adult day health center, in-patient, and out-patient services, supportive services and supports such as grab bars, ramps and other tools to facilitate health as well as rehabilitation and durable medical equipment. “PACE” covers all Medicare Parts A, B, and D benefits, all Medicaid-covered benefits, and any other services that are medically necessary to maintain or improve the health of participants. Eligibility is for individuals 55+ residing in the service area of “PACE”, are certified by the state and meet the need of nursing home level care. For more information, call:

PACE Greater New Orleans  
(504) 835-0006

**PERMANENT SUPPORTIVE HOUSING**

The Louisiana Permanent Supportive Housing program links affordable rental housing with voluntary, individualized services to people with significant, long-term disabilities. Enables these individuals to live successfully in the community. For information, call the Louisiana Department of Health at (866) 758-5035.

## **RETIRED & SENIOR VOLUNTEER PROGRAM (RSVP)**

JeffCAP manages this national service program to match volunteers age 55+ with local volunteer opportunities (hospitals, school tutoring, community gardens, meal delivery, food banks, senior centers, military posts, etc.) Call JeffCAP (504) 736-6900.

## **SENIOR HEALTH INSURANCE INFORMATION PROGRAM**

The Senior Health Insurance Information Program (SHIIP) helps Medicare beneficiaries better understand their Medicare coverage, options, and benefits. Counselors help seniors make informed decisions by providing free and unbiased guidance via telephone or face-to-face sessions. The Medicare Open Enrollment period is from October 15 through December 7. During this period, Medicare beneficiaries can make changes to their existing plans, such as switching from their original Medicare to a Medicare Advantage Plan or vice versa, switching from one Medicare Advantage Plan to another, and/or making changes regarding Medicare Part D Prescription Drug Plans. For information, call the Louisiana Department of Insurance at (800) 259-5300.

## **SenioRx – PRESCRIPTION PROGRAM**

For seniors 60+ who have no prescription drug coverage; Income eligibility applies. Participants of the Louisiana SenioRx program are qualified by individual drug companies, depending on income and medications. Not all medications are covered. Most vitamin and aspirin regimens are not covered. Some medications have a small fee, and others are free. Most drugs are dispensed at the doctor's office. Contact the Office of Elderly Affairs at (225) 342-7100

**JEFFERSON PARISH EMERGENCY/STORM-RELATED  
CONTACT INFORMATION:**

EOC – (504) 349-5360 or email [EOC@jeffparish.gov](mailto:EOC@jeffparish.gov)

Sign up for text alerts: TEXT JPALERT or JPNOTICIAS to 888777

Up-to-date storm-related information:

<https://www.jeffparish.gov/454/Hurricane-Dashboard>

**STORM-DOWNED TREES:**

- To report a storm-downed tree to EOC (504) 349-5360, or if Parish offices have opened, call Parkways at (504) 349-5800.
- For trees fallen on houses, contact your insurer.
- If a tree on a public right-of-way falls, Parkways will remove it.
- If a tree on private property falls, it is the homeowner's responsibility to remove it. If a tree from private property falls in the street, Parkways will cut it back to the property line only.
- For trees fallen on wires, call EOC (504) 349-5360 or 911.

Power lines down, call EOC (504) 349-5360 or Entergy (800) 368-3749 or 911.

FEMA – General Information (800) 621-3362

AMERICAN RED CROSS – (800) 229-8191

MISSING FAMILY MEMBERS INFORMATION – (877) 568-3317

NEXT OF KIN REGISTRY – [www.nokr.org](http://www.nokr.org)

ROOF DAMAGES – (800) BLU-ROOF

FOOD STAMPS – (888) 524-3578

DEATH CERTIFICATES – JP Clerk of Court – (504) 364-2900

HOMELAND SECURITY & EMERGENCY PREPAREDNESS – (504) 658-8700

EMERGENCY EVACUATION TRANSPORTATION –

Citizens with Disabilities – (504) 736-6068 or (504) 323-1818

General Information – EB (504) 818-1077 or WB (504) 367-7433

## **UTILITY CONTACTS:**

ENERGY LOUISIANA – (800) 368-3749

AT&T – (800) 288-2020 or [att.com](http://att.com)

COX – (877) 556-7815 or [cox.com/chat](http://cox.com/chat)

ATMOS – (800) 547-4321 or [atmosenergy.com](http://atmosenergy.com)

ATMOS – Gas emergency (800) 654-6999

## **JEFFERSON PARISH GENERAL CONTACT INFORMATION:**

POLICE, FIRE, AMBULANCE EMERGENCY – 911

NON-EMERGENCY JPSO – (504) 227-1400

ABANDONED VEHICLES – (504) 364-3543

CANAL DUMPING – (504) 736-6440

CODE ENFORCEMENT, BUILDING SECTION – (504) 736-6929

CODE ENFORCEMENT, PERMITTING – (504) 364-3512

CODE ENFORCEMENT, GENERAL VIOLATIONS – (504) 364-3500

CRIME STOPPERS – (504) 822-1111

DRAINAGE DEPARTMENT – (504) 437-4939

ENVIRONMENTAL AFFAIRS – (504) 736-6102

FOUND/ABUSED ANIMALS – (504) 349-5111

GARBAGE PICK UP – (504) 736-6102

TRANSIT BUS SERVICE – (504) 364-3450

MOSQUITO CONTROL – (504) 366-0084

LITTER HOTLINE – (888) 548-7284

POWER OUTAGE – (800) 968-8243

SEWERAGE DEPARTMENT – (504) 736-6675

STREETS DEPARTMENT – (504) 349-5800

STREET LIGHT OUT – (504) 736-6941

SUICIDE HOTLINE – 988 – Call or Text

WATER DEPARTMENT – (504) 736-6060







**PUBLIC WORKS AFTER-HOURS/WEEKEND  
HOTLINE: (504) 736-6006**



**(504) 736-6615**  
**Jennifer@JeffParish.gov**



**Jefferson Parish Library**  
**jplibrary.net**  
**(504) 838-1190**