JEFERSON PARISH LIBRARY
WIRELESS ACCESS POLICY

The Jefferson Parish Library provides FREE wireless access (aka "hot spots" & "WiFi") at all library locations for library customers to use with their own personal notebooks, laptops and other mobile devices. These access points are unsecured, accessible 24 hours a day, 7 days a week and filtered to comply with CIPA regulations.

1. Wireless access is provided to the public as a service free of charge on an "as is" basis with no guarantee or warranty.

2. Users of our wireless must agree to abide by our Jefferson Parish Internet Use Policy prohibiting sending, receiving, or displaying obscene or pornographic material.

3. It is the user's sole responsibility to protect his/her information from all risks associated with using the Internet, including any damage, loss, or theft that may occur as a result of the use of the library's wireless access.

4. As with most public wireless "hot spots," the library's wireless connection is not secure. There can be untrusted parties between you and anybody with whom you communicate with, and any information being transmitted could potentially be intercepted by another wireless user. Cautious and informed wireless users should choose not to transmit personal information (credit card numbers, passwords and any other sensitive information) while using any wireless "hot spot." Please take appropriate precautions when using this service.

5. Library staff can provide general information connecting your device to the wireless network, but cannot troubleshoot problems related to your wireless device or assist in making changes to your device's network settings and/or hardware configuration nor install wireless cards. The Library cannot guarantee that your device will work with the Library's wireless access points.

6. The library assumes no responsibility for any alterations or interference with a laptop's configuration, operation, or data files resulting from connection to the wireless network.

7. The library cannot guarantee that the service will be available at any specific time nor can the library accept reservations for wireless access.

8. Virus and security protection is the user's responsibility.

9. The library assumes no responsibility for the safety of equipment; users must keep their equipment with them at all times and may only use electrical outlets in the study rooms, the study carrels or other outlets in the library as long as they do not create a safety hazard or interfere with library operations and/or other customers use of the library.

10. In using this free Internet access, the user agrees and hereby releases, indemnifies, and holds harmless, the Jefferson Parish Public Library and its employees from any damage to his/her own equipment that may result from the use of this wireless access.

11. Printing is not available via the wireless connection at this time.

12. Wireless access is available 24 hours a day; 7 days a week.

13. Any attempt to circumvent library procedures, or any unauthorized attempt to access or manipulate library equipment will result in permanent disconnection from the library's wireless network.

14. The library filters all Internet access. This filter blocks those sites that violate the Federal Children's Internet Protection Act and/or the Jefferson Parish Public Library Internet Use Policy. Filter removal requests will not be honored on laptop computers.

Wireless FAQs:

What do I need to access the wireless network?
To access the Library's wireless network, you need a laptop (or suitable PDA or other portable device) equipped with an 802.11 b, g or n compatible wireless card. Some portable devices have wireless cards built-in while others may require you to purchase a compatible card to plug into it. Installation of the card and its associated software will vary depending upon specific device, card and operating system. Your device must be configured DHCP and you cannot have a proxy configured on your browser. Library staff cannot assist you in making changes to the devices network settings and/or hardware configuration, nor can the Library provide network cards for your use.

How do I connect?
In most cases, you should be able to connect with the wireless network by simply scanning for the network and opening up a browser to start surfing. Details on configuring your portal device for a wireless network may vary depending upon specific models, operating system, and wireless card. For specific information on how to configure or troubleshoot your wireless connection, you will need to refer to your device's documentation.

What is the SSID?
Connect to **PUBLIC**

Can I print from the wireless network?
No, there are no printers configured on the wireless network. To print, you will need to use one of the Library's public access computers.

Is the wireless network secured?
Like most public access "hotspots", the Library's wireless network in not secured. There can be untrusted parties between you and anybody you communicate with, and any information being transmitted could potentially be intercepted by another wireless user. Cautious and informed wireless users should choose not to transmit their credit card information, passwords and any other sensitive personal information while using any wireless "hot spot." Please take appropriate precautions when using this service. All wireless access users should have up-to-date virus protection on their laptop computers or wireless devices to assist in protecting them from harm.

Can I access the Library's catalog and electronic databases through the Wireless Network?
Yes, access to both the Library catalog and electronic databases are available through the Jefferson Parish Website www.jefferson.lib.la.us. Due to varying network configurations at locations, you may or may not be required to enter your library card number for access.

What if I have problems? Can Library staff assist?
Library staff can't provide you technical assistance in configuring your portal device or troubleshooting wireless access problems. There is no guarantee that your wireless device will work with network. The Library assumes no responsibility for the safety or security of a patron's personal equipment resulting from the connection to the Library's wireless network.